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BUILDING A STRONGER WATERLOO REGION, TOGETHER.



A message from our CEO

2020-2021 has been a year of revelations and resets. With all the challenges over the last year and a half comes the opportunity to reflect and grow. We have reset how we thought about and traversed the workplace. We have reset how our children were educated and how they were supported. We have reset how we keep in contact with family and friends. Our whole healthcare system faced challenges and has had to reset numerous times.

The biggest lesson from these challenges is that things cannot remain the same. We must not return to the divisive inequities the pandemic brought to the forefront. We cannot allow families to continue to struggle with work, insecure housing, and putting food on the table. Of all the harsh realities over the last 18 months we can learn the most from those that finally found a collective voice. In Canada we saw a light shone on racism, misogyny, and homophobia, and the terrible injustices experienced in many First Nations communities. Many truths were told, and this will produce constructive calls to action

so that we can commence the process of resetting and rebuilding stronger lives and, in turn, communities. What this new public discourse has managed to magnify is that there is still so much work to be done. We all have to do better. We all must reset.

During 2020-2021 United Way Waterloo Region Communities has reset strategically and operationally. We reflected, analyzed, and made a plan for the future. This plan will help us move forward and respond quickly when there is a crisis or an emerging issue. We have listened closely to our community partners and continue to work to help reset the inequities in Waterloo Region. We will do this by working with our network of agencies, our stakeholders and through the generosity of our donors. We know the will is there, we can learn from the recent past and envision the steps needed to move forward. We can all do our part to help ensure history is not repeated, and renew and rebuild a stronger Waterloo Region.



FinAble

Chief Executive Officer
United Way Waterloo Region
Communities



A message from our Board Chair

The fiscal year began in the midst of a global pandemic where no one knew how deep, how long, and how dramatically it would impact our lives. The outlook was dark and frightening. But in a deeply caring community like Waterloo Region, the darkest moment is when the human spirit shines the brightest. During this period, we witnessed an outpouring of donations large and small from individuals wanting to help their neighbours. This past year affirms my belief that when a worthy cause is presented to the community, people in the Waterloo Region will respond.

Even with the generosity of our community members, raising funds was challenging this year. The management team had to make severe and difficult decisions to reduce expenses to ensure the operation remained viable. Government subsidies helped with operating costs, while the emergency federal funding to communities, administered locally by United Way, boosted local agencies. In the end. In the end, we were able to provide \$4.6 million in funding to agencies to deliver services that are vital to the health of our communities.

Looking forward to 2021/2022 fiscal year, the economy is hopefully rebounding but the negative structural impact to the fabric of our communities is immense. The need in our communities has never been greater. If history is any indication, my heart tells me that the people of Waterloo Region will rise to the challenge. As I step off the Board this June, I leave with a deep sense of gratitude to the staff at UWWRC for their singular focus in delivering much needed funds to agencies as they serve the communities. And to the members of the Board, a heartfelt thank you for giving their time, resources, and expertise in guiding the organization through a very difficult time. But most of all, to all of you, I thank you from the bottom of my heart in giving your financial support and your time when called upon to do so. UWWRC exists because of you and we owe you all a great debt of gratitude.



Sance

Samson Ling
Board Chair
United Way Waterloo Region
Communities

Chief Executive Officer
Clarion Medical Technologies



Vision

A healthy, safe, and inclusive Waterloo Region.

Mission

Mobilizing the generosity of our communities... investing in community-wide solutions.





2020 Impact Report

BUILDING A STRONGER

WATERLOO REGION, TOGETHER.



Thanks to our donors & community collaboration,

UNITED WAY WRC INVESTED

\$4,600,753

IN 129 FUNDED AGENCIES

*Includes Donor Designations & project grants

COMMUNITY FUND

Funded by United Way donors,

\$2,261,146 was invested right here in Waterloo Region to help meet basic needs, improve mental health and reduce isolation.

United Way Waterloo Region Communities invested **\$289,000** through its

COVID-19 COMMUNITY RESPONSE FUND

NEW HORIZONS FOR SENIORS FUND

\$109,181

Funded by the Government of Canada, UWWRC distributed funds to provide immediate & essential services to seniors impacted by COVID-19 in Waterloo Region.

EMERGENCY COMMUNITY SUPPORT FUND \$1,767,014



Funded by the Government of Canada, UWWRC distributed funds to support charities impacted by COVID-19 in Waterloo Region.

display

HOLIDAY GIVING

\$205,753

raised to support our Community Fund, and our COVID-19 Response Fund.

GIVING TUESDAY

In just one day generous donors helped raise

\$75,705 to

reduce social isolation.

\$800,000 invested through COVID-19 RESPONSE COLLABORATIVE

United Way Waterloo Region Communities helped spearhead a local funders group to support urgent and emerging needs in response to the COVID-19 pandemic.

- Astley Family Foundation
- Kitchener Waterloo Community Foundation
- Fairmount Foundation
- SVP Waterloo Region
- Lyle S. Hallman Foundation
- Cambridge & North Dumfries Community Foundation
- United Way Waterloo Region Communities

2020 Impact Report





A YEAR OF OVERCOMING CHALLENGES, TOGTHER.

YOUR DOLLARS AT WORK

Your donation supports charities, non-profits, networks & programs that are working on the front lines and behind the scenes to change lives in our community.

(Funding disbursements March 2020- March 2021)



41.1% TO MEETING BASIC NEEDS

17.7% to MENTAL HEALTH





36.8% TO REDUCING ISOLATION

2.3% TO NON-PROFIT SECTOR SUPPORTS





1.8% TO COMMUNITY INITIATIVES



TO CARE. TO HELP. TO GIVE.

#LOCALLOVE

Connect with us @UnitedWayWRC



THE UNITED WAY UNDERSTANDS THE BREADTH OF NEED IN OUR REGION AND COMMUNITY; THEY KNOW THE ORGANIZATIONS AND WHAT THEY ARE DOING TO SUPPORT COMMUNITY MEMBERS. THEY ARE ABLE TO RAISE FUNDS THAT WOULD NOT BE ACCESSIBLE TO SMALLER ORGANIZATIONS AND ARE ABLE TO INVEST THOSE FUNDS WHERE THEY WILL MAKE THE BIGGEST IMPACT.

100% LOCAL, ALWAYS.

WE VOLUNTEERS

81+ VOLUNTEERS
GAVE 1642 HOURS

which included completing

204 PROJECTS

like creating health & wellness kits, and writing letters to isolated seniors.



1700+ FACE MASKS

Collected & distributed

through our Community Mask distribution hub! (Aug 2020 - Feb 2021)

NEW FUNDING MODEL

Quarterly funding for flexibility!

General Operating
Support Grants

Program/Project
Grants



Kelly Kreutzweiser, Manager, Human Resource Services, Dare Foods LTD



WHAT DOES IMPACT LOOK LIKE?

We were able to add another day each week for our Music Therapist to work with our clients. Throughout the pandemic the women and children we are supporting are increasingly struggling with their mental health and trauma symptoms. Music Therapy offers a safe alternative to help them process their past experiences and how they are feeling.



Being able to provide food, clothing, harm reduction supplies, as well as mental health supports and referrals to other community agencies gives the population that we serve resources they need as well as the connection so necessary for wellbeing. United Way funding makes this connection possible.



FUNDED AGENCY STORIES

Having the support of United Way for general operating expenses made sure we could continue to meet demand for essential services like Meals on Wheels, transportation to medical appointments, and grocery delivery to isolated and at-risk clients, at a time when specialty cleaning and sanitization of our vehicles and other equipment is increasing.



These additional funds enabled our organization to ensure that loss of employment and ability to pay did not deter individuals from receiving the **counselling support** they required.



Funding allowed for flexible and immediate support to meet the varied needs of vulnerable learners during COVID. This included mailing of resources, purchasing of online teaching tools, buying software for learners and providing an instructor to guide learners through learning and everyday tasks that were forced online due to COVID.



2020 Impact Report



HOW WE'RE

MAKING A DIFFERENCE THANKS TO YOU



A DONATION TO UNITED WAY WRC STAYS LOCAL TO SUPPORT WATERLOO REGION.

COLLABORATING WITH NETWORKS TO ADDRESS SYSTEMIC ISSUES

Proud to work with:







Wellbeing Waterloo Region



FUNDING LOCAL SERVICES & PROGRAMS

United Way WRC funded 90 Agencies in Waterloo Region in 2020

HELPING PEOPLE ACCESS SUPPORT





Supporting OUR COMMUNITY

RESPONDING TO CRISIS



Emergency Community Support Fund



Senior's Fund



COVID-19 Community Response Fund

LEARNING TOGETHER



EMPOWERING PEOPLE TO MAKE A DIFFERENCE

virtual volunteering DAY CARING

Proud to work with:



AND WE'RE NOT DONE YET.

Learn more and be the one to help at uwaywrc.ca

WE #LOCAL ♥ VOLUNTEERS

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A SINCERE THANK YOU TO OUR VOLUNTEER BOARD OF DIRECTORS AND CABINET MEMBERS FOR THEIR UNWAVERING SUPPORT, LEADERSHIP AND DEDICATION TO OUR COMMUNITY.

2020-2021 Campaign Cabinet



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Robert Correll (Retired)



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Radhika Vaidyanathan Partner, Gowling WLG



Rita Westbrook (Retired), *Waterloo Regional Police Service*



Dave WilsonDistrict Vice President, Waterloo Region
District, *Scotiabank*

2020-2021 Funded Agencies

Below are the charities, non-profits, and networks that United Way Waterloo Region Communities funded in Waterloo Region between April 1, 2020 - March 31, 2021.

- *An additional 44 Agencies received funding as directed by donor designations.
- 1. ACCKWA (AIDS Committee of Cambridge Kitchener, Waterloo & Area)
- 2. Adventure4Change
- 3. Anishnabeg Outreach Employment and Training Inc.
- 4. Argus Residence For Young People
- 5. Bereaved Families of Ontario Midwestern Region
- 6. Big Brothers Big Sisters of Waterloo Region
- 7. Brain Injury Association Waterloo-Wellington
- 8. Bridges to Belonging
- 9. Cambridge Self-Help Food Bank
- 10. Cambridge Shelter Corporation
- 11. Cambridge Vineyard Christian Fellowship
- 12. Canadian Cancer Society
- 13. Canadian Hearing Services (formerly: Canadian Hearing Society)
- 14. Canadian Mental Health Association Waterloo Wellington
- 15. CNIB Foundation
- 16. Capacity Canada

- 17. Carizon Family and Community Services
- 18. Child Witness Centre
- 19. Community Care Concepts of Woolwich Wellesley and Wilmot
- 20. Community Justice Initiatives of Waterloo Region
- 21. Community Support Connections Meals On Wheels And More
- 22. Compass Refugee Centre (formerly: Mennonite Coalition for Refugee Support)
- 23. Easter Seals Ontario
- 24. Extend-A-Family Waterloo Region
- 25. Family and Children's Services Foundation of the Waterloo Region
- 26. Family Counselling Centre Cambridge & North Dumfries
- 27. Fiddlesticks Community Centre
- 28. Food4Kids Waterloo Region Inc.
- 29. Food and Belonging with Racialized Communities in Kitchener-Waterloo (sponsor: The Church of St John The Evangelist)
- 30. Grand River Friendship Society
- 31. Greenway-Chaplin Community Centre

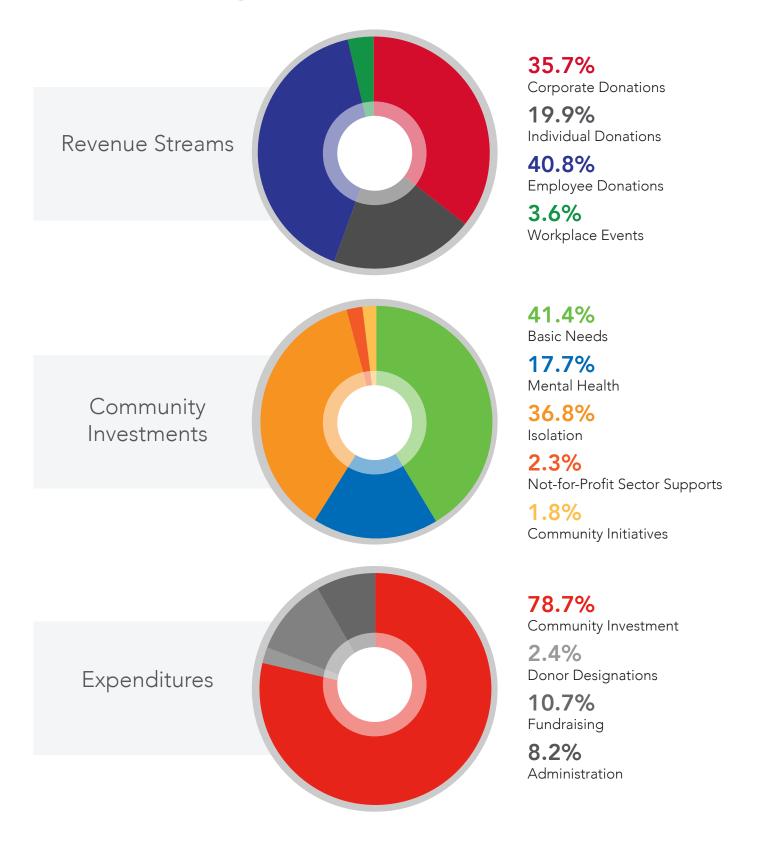


2020-2021 Funded Agencies continued...

- 32. Highland Stirling Community Group
- 33. Hospice of Waterloo Region
- 34. House of Friendship
- 35. Immigration Partnership35. Independent Living Centre of Waterloo Region
- 36. Interfaith Community Counselling Centre
- 37. John Howard Society Waterloo-Wellington
- 38. Kinbridge Community Association
- 39. Kind Minds Family Wellness (sponsor: Sexual Assault Support Centre of Waterloo Region)
- 40. Kitchener Downtown Community Health Centre
- 41. Kitchener-Waterloo Multicultural Centre
- 42. KW AccessAbility
- 43. KW Counselling Services
- 44. Langs
- 45. Lisaard and Innisfree Hospice
- 46. March of Dimes Canada
- 47. Marillac Place
- 48. Monica Place
- 49. Multiple Sclerosis Society Grand River Chapter
- 50. Nutrition for Learning
- 51. oneROOF Youth Services
- 52. Ont211
- 53. Parkinson Society Southwestern Ontario
- 54. Peace for All Canada (sponsor: Social Development Centre of Waterloo Region)
- 55. Preston Heights Community Group
- 56. rare Charitable Research Reserve
- 57. Sanctuary Refugee Health Centre
- 58. Sanguen Health Centre

- 59. Sexual Assault Support Centre of Waterloo Region
- 60. Shalom Counselling Services
- 61. SHORE Centre (Sexual Health Options, Resource & Education)
- 62. Special Olympics Ontario Waterloo Region
- 63. Spectrum: Waterloo Region's Rainbow Community Space
- 64. Strong Start Charitable Organization
- 65. Sunbeam Community & Developmental Services
- 66. SHOW (Supportive Housing of Waterloo)
- 67. The Food Bank of Waterloo Region
- 68. The Healing of the Seven Generations (sponsor: Family and Children Services of Waterloo Region)
- 69. The Kidney Foundation of Canada
- 70. The Literacy Group of Waterloo Region
- 71. The Pregnancy Centre
- 72. The Working Centre
- 73. Victim Services of Waterloo Region
- 74. Volunteer Action Centre
- 75. Waterloo Region Family Network
- 76. Wellbeing Waterloo Region
- 77. Wilmot Family Resource Centre
- 78. Women's Crisis Services of Waterloo Region
- 79. Woolwich Community Health Centre
- 80. Woolwich Community Services
- 81. Woolwich Counselling Centre
- 82. YMCA of Three Rivers (formerly: YMCA
- of Cambridge and KW YMCA)
- 83. YW Kitchener-Waterloo
- 84. YWCA Cambridge

Financial Overview



Read United Way WRC's 2020-2021 audited financial statements: www.uwaywrc.ca/about-us/operations/finances/

Click here to view United Way WRC's CRA Profile.

Thank you to our sponsors.

While this year has been a challenging year, continued sponsorship from local businesses has played an essential role in United Way's ability to create the most impact possible with donor dollars. Thank you to the many organizations who generously gave cash sponsorships or provided free or low-cost services toward United Way materials and events.

We are so appreciative of the businesses and organizations that support our Sponsored Employee Program. This program enhances and strengthens our fundraising capacity, allows us to benefit from the passion and expertise of seconded employees, and creates new advocates and ambassadors.



















2020 Honour Roll

Leadership donors, giving \$1,200 or more per year, are a group of dedicated individuals who are committed to making a difference when it comes to fighting poverty in our community. They are an unstoppable force for change, helping to build a community that thrives. We thank them for their passion, dedication, and generosity.

Philanthropist's Circle | \$25,000+

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Platinum | \$10,000 - \$24,999

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