Financial Statements of

UNITED WAY WATERLOO REGION COMMUNITIES

And Independent Auditors' Report thereon

Year ended March 31, 2020



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INDEPENDENT AUDITORS' REPORT

To the Directors of United Way Waterloo Region Communities:

Opinion

We have audited the financial statements of United Way Waterloo Region Communities (the Entity), which comprise:

- the statement of financial position as at March 31, 2020
- the statement of operations for the year then ended
- the statement of changes in fund balances for the year then ended
- the statement of cash flows for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies

(Hereinafter referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Entity as at March 31, 2020, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *"Auditors' Responsibilities for the Audit of the Financial Statements"* section of our auditors' report.

We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Responsibilities of Management and Those Charged With Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



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- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Entity's to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

KPMG LLP

Chartered Professional Accountants, Licensed Public Accountants

Waterloo, Canada June 24, 2020

Statement of Financial Position

March 31, 2020, with comparative information for 2019

		S	Stabilization/	Special			
	Operating		Emergency	Initiatives	Tomorrow	Total	Tota
	Fund		Fund	Fund	Fund	2020	201
Assets							
Current assets:							
Cash	\$ 277,701 532,359	\$	-	\$ -	\$ -	\$ 277,701 2,464,659	\$ 172,32
Investments (note 2) Accounts receivable	532,359 55,514		1,167,212	_	765,088	2,464,659 55,514	3,316,403 36,082
Prepaid expenses	77,436		_	-	-	77,436	49,929
Fiehald expenses	943,010		1,167,212		765,088	2,875,310	3,574,734
	940,010		1,107,212	_	705,000	2,075,510	5,574,75
Capital assets (note 3)	52,138		-	-	-	52,138	75,176
	\$ 995,148	\$	1,167,212	\$ _	\$ 765,088	\$ 2,927,448	\$ 3,649,910
Current liabilities							
Current liabilities: Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5)	\$ 276,083 149,547	\$	- - (516,666)	\$ - -	\$ - -	\$ 276,083 149,547	\$ 181,26
Accounts payable and accrued liabilities (note 4)	\$ 149,547 516,666	\$	– – (516,666) (516,666)	\$ - - -	\$ - - -	\$ 149,547 _	\$ 181,263
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable)	\$ 149,547 516,666 942,296	\$	(516,666)	\$	\$	\$	\$ 181,263 739,422
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable)	\$ 149,547 516,666	\$	(/ /	\$ 	\$ 	\$ 149,547 _	\$ 181,263 - 739,422 26,282
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5)	\$ 149,547 516,666 942,296 –	\$	(516,666)	\$ _	\$ -	\$ 149,547 425,630 	\$ 181,263 - 739,422 26,282
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable) Deferred capital contributions (note 6) Fund balances: Unrestricted reserves	\$ 149,547 516,666 942,296 – 942,296 714	\$	(516,666)	\$ _	\$ -	\$ 149,547 - 425,630 - 425,630 714	\$ 181,263
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable) Deferred capital contributions (note 6) Fund balances: Unrestricted reserves Internally restricted - capital assets	\$ 149,547 516,666 942,296 – 942,296	\$	(516,666) (516,666) 	\$ _	\$ -	\$ 149,547 - 425,630 - 425,630 714 52,138	\$ 181,263
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable) Deferred capital contributions (note 6) Fund balances: Unrestricted reserves	\$ 149,547 516,666 942,296 – 942,296 714	\$	(516,666)	\$ _	\$ -	\$ 149,547 - 425,630 - 425,630 714	\$ 181,26;
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable) Deferred capital contributions (note 6) Fund balances: Unrestricted reserves Internally restricted - capital assets Internally restricted - reserve	\$ 149,547 516,666 942,296 - 942,296 714 52,138	\$	(516,666) (516,666) 	\$ 	\$ -	\$ 149,547 - 425,630 - 425,630 714 52,138	\$ 558,159 181,263
Accounts payable and accrued liabilities (note 4) Deferred contributions (note 5) Interfund payable (receivable) Deferred capital contributions (note 6) Fund balances: Unrestricted reserves Internally restricted - capital assets	\$ 149,547 516,666 942,296 - 942,296 714 52,138 -	\$	(516,666) - (516,666) - (516,666) - - 1,683,878	\$ 	\$ _ _ _ 765,088	\$ 149,547 - 425,630 - 425,630 714 52,138 2,448,966	\$ 181,263

See accompanying notes to financial statements.

On behalf of the Board:

Karen Wilkinson

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Statement of Operations

		Stabilization/	Special			
	Operating	Emergency	Initiatives	Tomorrow	Total	Total
	Fund	Fund	Fund	Fund	2020	2019
Revenue:						
Philanthropy \$	5,506,176	\$ –	\$ -	\$ -	\$ 5,506,176	\$ 6,284,922
Investment income (loss)	12,654	1,282	-	(19,628)	(5,692)	157,572
Grants	191,973	,	_	· · · ·	191,973	100,900
Government subsidies	5,170	_	_	_	5,170	_
Other	198,259	_	_	_	198,259	157,787
Transfers from other						
United Ways	42,793	_	_	_	42,793	54,272
Amortization of deferred						
capital contributions (note 6)) 26,282	-	_	_	26,282	21,237
	, ,					,
Total revenue	5,983,307	1,282	_	(19,628)	5,964,961	6,776,690
		,			, ,	, ,
Fundraising expenses						
(Schedule 1)	1,479,316	_	_	_	1,479,316	1,533,859
, , , , , , , , , , , , , , , , , , ,						
Net revenue (deficiency) availab	ام					
for community investment						
and administration	4,503,991	1,282		(19,628)	4,485,645	5,242,831
and autimistration	4,505,991	1,202	_	(19,020)	4,405,045	5,242,051
Community investment						
and program (Schedule 2)	4,868,033	_	_	_	4,868,033	4,680,630
	4,000,000		_		+,000,000	4 ,000,000
Excess (deficiency) of						
	6 (364,042)	\$ 1,282	\$ –	\$ (19,628)	\$ (382,388)	\$ 562,201
revenue over expenses	(304,042)	ψ 1,202	ψ –	ψ (19,020)	ψ (302,300)	φ 502,201

Year ended March 31, 2020, with comparative information for 2019

See accompanying notes to financial statements.

Statement of Changes in Fund Balances

	Operating Fund	Stabilization/ Emergency Fund	Special Initiatives Fund	Tomorrow	Total 2020	Total 2019
Fund balances, beginning of year	\$ 48,894	\$ 2,050,596	\$ -	\$ 784,716	\$ 2,884,206	\$ 2,322,005
Excess (deficiency) of revenue over expenses	(364,042)	1,282	_	(19,628)	(382,388)	562,201
Interfund transfers	368,000	(368,000)	_	-	_	_
Fund balances, end of year	\$ 52,852	\$ 1,683,878	\$ –	\$ 765,088	\$ 2,501,818	\$ 2,884,206

Year ended March 31, 2020, with comparative information for 2019

See accompanying notes to financial statements.

Statement of Cash Flows

Year ended March 31, 2020, with comparative information for 2019

	2020	2019
Cash provided by (used in):		
Operating activities:		
Excess (deficiency) of revenue over expenses Items not involving cash:	\$ (382,388)	\$ 562,201
Amortization of capital assets	23,038	20,124
Amortization of deferred capital contributions	(26,282)	(21,237)
Change in fair value of investments	(28,148)	(126,843)
Changes in non-cash operating working capital:		
Accounts receivable	(19,432)	29,921
Prepaid expenses	(27,507)	(15,997)
Accounts payable and accrued liabilities	(282,076)	(23,885)
Deferred contributions	(31,716)	140,503
	(774,511)	564,787
Investing activities:		
Purchase of and deposits on capital assets	_	(52,701)
Net sale (purchase) of investments	879,892	(1,902,429)
	879,892	(1,955,130)
Increase (decrease) in cash	105,381	(1,390,343)
Cash, beginning of year	172,320	1,562,663
Cash, end of year	\$ 277,701	\$ 172,320

See accompanying notes to financial statements.

Notes to Financial Statements

Year ended March 31, 2020

United Way Waterloo Region Communities ("Organization") is dedicated to helping people live better lives in every one of the seven communities we serve. We are fundraisers who engage and mobilize the community around grassroots causes. The funds we raise support a network of 47 agencies whose programs and services deliver community-wide benefits. The Organization is locally focused, informed, connected and deeply invested in helping people reach their full potential in the seven communities that comprise Waterloo Region: Cambridge, Kitchener, Waterloo, Wilmot, Woolwich, Wellesley and North Dumfries.

United Way Waterloo Region Communities is a charitable organization registered under the Income Tax Act of Canada and, as such, is exempt from income taxes.

1. Significant accounting policies:

The financial statements have been prepared by management in accordance with the Chartered Professional Accountants of Canada Handbook Part III - Canadian accounting standards for not-for-profit organizations.

These financial statements have been prepared in accordance with the Transparency, Accountability and Financial Reporting Policies for United Ways ("TAFR") set forth by the United Way of Canada. These policies provide for consistent reporting and presentation of revenues and expenses amongst all United Way organizations in Canada and provide a framework for the allocation of expenses. Expenses incurred by the Organization are classified as fundraising, community investment and program, and administrative expenses. Administrative expenses are allocated to fundraising and program expenses based on actual activity.

(a) Revenue recognition:

United Way Waterloo Region Communities holds several fundraising events annually including a fall workplace campaign and a variety of special events and other functions. The Organization follows the deferral method of accounting for contributions.

Unrestricted campaign pledge payments, proceeds from special events and one-time donations are recorded as revenue in the year in which they are received.

Notes to Financial Statements (continued)

Year ended March 31, 2020

1. Significant accounting policies (continued):

(a) Revenue recognition (continued):

Restricted contributions and sponsorships are recognized as revenue in the year in which the related expenses are incurred. Unrestricted contributions from sponsorships are recognized in the year in which they are received. Revenue from grants is recognized over the period to which the grant applies or in the year in which the related expenses are incurred.

Investment income earned is retained in the fund in which the investments are held.

Contributions restricted for the purchase of capital assets are deferred and amortized into revenue on the same basis and at a rate corresponding with the amortization rate for the related capital assets.

(b) Capital assets:

Purchased capital assets are recorded at cost. Contributed capital assets are recorded at fair value at the date of contribution. Repairs and maintenance costs are charged to expense. Betterments which extend the estimated life of an asset are capitalized. When a capital asset no longer contributes to the Organization's ability to provide services, its carrying amount is written off.

Capital assets are stated at cost less accumulated amortization. Amortization based on the estimated useful life of the asset is calculated as follows:

	Basis	Rate
Computer equipment and software	Straight-line	5 years
Office equipment	Straight-line	5 years

(c) Contributed services:

A substantial number of volunteers and supporters contribute a significant amount of their time each year. Because of the difficulty of determining the fair value, contributed services are not recognized in the financial statements.

Notes to Financial Statements (continued)

Year ended March 31, 2020

1. Significant accounting policies (continued):

(d) Gifts in kind:

The Organization benefits from a variety of gifts in kind. These financial statements do not reflect any revenue or expenses related to gifts in kind.

- (e) Fund accounting:
 - i) Externally restricted funds:

The Organization has an externally restricted fund, known as the "Tomorrow Fund" where investments are held on account, with generated revenue funding specific programs.

ii) Internally restricted funds:

The Board of Directors has created three internally restricted funds. These funds include an Operating Fund and two Reserve Funds. The Reserve Funds include the Stabilization/Emergency Fund ("SEF") and the Special Initiatives Fund ("SIF").

The Operating Fund is to manage United Way Waterloo Region Communities' community impact work through its fundraising and program expenses, and any surplus generated is transferred to the SEF. In the event that the SEF is fully reserved, the surplus exceeding the minimum reserve required is then transferred to SIF. In the event that a deficit is generated by the Operating Fund, funds will be taken first from the SEF to the amount needed to cover the deficit and/or the amount available to the fund. If the SEF is then below the required reserve balance, the SIF will replenish the SEF.

The purpose of the SEF is to provide a reserve from which funds may be transferred in the case of revenue shortfalls. The minimum balance carried in the SEF will be the approximate amount required in order to meet the short-term financial requirements of United Way Waterloo Region Communities (three months of fundraising and program expenses, based on the current year's budget) and to provide for a certain amount of community investment sustainability (three months of community payments based on approved funding). The maximum balance carried in the SEF will be the approximate amount required to meet the short-term financial requirements of United Way Waterloo Region Communities (six months of fundraising and program expenses, based on the current budget), and to provide for a certain amount of community funding sustainability (six months of community payments based on approved funding).

Notes to Financial Statements (continued)

Year ended March 31, 2020

1. Significant accounting policies (continued):

- (e) Fund accounting (continued):
 - ii) Internally restricted funds (continued):

In the event that, after any transfer from/to the Operating Fund, the SEF is below the minimum or exceeds the maximum balance, funds will be transferred to the extent available/required to/from the SIF. If after all transfers have been completed, the balance in the SEF is below the minimum balance, the fund will be replenished as needed in the following fiscal year(s) as determined by the Board of Directors and Management.

The purpose of the SIF is to provide funding to meet capital purchases requirements, to provide special grants and/or payments, to fund new community initiatives and other non-recurring expenses that may arise from time to time. The SIF will be used to supplement the SEF in the event that the SEF balance is below the parameters of the fund. The Board of Directors approves any transfers from the SIF. The maximum balance carried in the SIF will be based, to the extent available, on the current and anticipated needs of the Organization, to be determined annually, following the annual audit.

(f) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Significant items subject to such estimates and assumptions include the carrying amount of capital assets. Actual results could differ from those estimates.

(g) Allocated expenses:

United Way Waterloo Region Communities incurs expenses related to operating, marketing and communication that are not directly attributable to one aspect of operations. Administrative expenses are allocated to fundraising and program expenses based on actual activity.

Notes to Financial Statements (continued)

Year ended March 31, 2020

1. Significant accounting policies (continued):

(h) Financial instruments:

Financial instruments are recorded at fair value on initial recognition.

Transaction costs incurred on the acquisition of financial instruments measured subsequently at fair value are expensed as incurred. All other financial instruments are adjusted by transaction costs incurred on acquisition and financing costs, which are amortized using the straight-line method.

Financial assets are assessed for impairment on an annual basis at the end of the fiscal year if there are indicators of impairment. If there is an indicator of impairment, the Organization determines if there is a significant adverse change in the expected amount or timing of future cash flows from the financial asset. If there is a significant adverse change in the expected cash flows, the carrying value of the financial asset is reduced to the highest of the present value of the expected cash flows, the amount that could be realized from selling the financial asset or the amount the Organization expects to realize by exercising its right to any collateral. If events and circumstances reverse in a future period, an impairment loss will be reversed to the extent of the improvement, not exceeding the initial carrying value.

(i) New accounting standards:

In March 2018, the Accounting Standards Board issued "Basis for Conclusions - Accounting Standards Improvements for Not-for-Profit Organizations" resulting in the introduction of three new Handbook sections in the accounting standards for not-for-profit organizations - Part III of the Handbook as follows:

- i) Section 4433, Tangible capital assets held by not-for-profit organizations, which directs organizations to apply the accounting guidance of Section 3061, Property Plant and Equipment in Part II of the Handbook accounting standards for private enterprises. In so doing, the new section requires that organizations annually assess for partial impairment of tangible capital assets, to be recorded where applicable, as a non-reversible impairment expense. In addition, where practical, to componentize capital assets when estimates can be made of the useful lives of the separate components.
- ii) Section 4434, Intangible assets held by not-for-profit organizations, which directs organizations to annually assess intangible assets, and where applicable to record an impairment expenses should the net carrying value be higher than the asset's fair value or replacement cost.

Notes to Financial Statements (continued)

Year ended March 31, 2020

1. Significant accounting policies (continued):

- (i) New accounting standards (continued):
 - iii) Section 4441, Collections held by not-for-profit organizations, which defines a collection and directs organizations to record such assets on the statement of financial position at either cost or nominal value. It is anticipated that all collections will be accounted for using the same method, with the exception of organizations that opt to account for collections at cost, whereby the cost for certain collections either held or contributed cannot be determined. Such items are to be accounted for at a nominal value. In addition, collections are written down when there is evidence that the net carrying amount exceeds fair value.

The amendments are effective for financial statements for fiscal years beginning on or after January 1, 2019. The implementation of these changes had no impact on the financial statements.

2. Investments:

	2020	2019
Cash Fixed income securities	\$ 543,608 658,639	\$ 671,161 746,531
Canadian equity mutual funds Managed funds held with The Cambridge and North Dumfries Community Foundation	497,325 765,087	1,113,995 784,716
	\$ 2,464,659	\$ 3,316,403

The fixed income securities produce a yield of 1.9% to 3.42% (2019 - 1.90% to 3.42%) and mature between May 31, 2020 and January 18, 2024.

Notes to Financial Statements (continued)

Year ended March 31, 2020

3. Capital assets:

			2020	2019
	Cost	 cumulated	Net book value	Net book value
Computer equipment and software Office equipment	\$ 195,898 60,664	\$ 154,463 49,961	\$ 41,435 10,703	\$ 57,265 17,911
	\$ 256,562	\$ 204,424	\$ 52,138	\$ 75,176

4. Accounts payable and accrued liabilities:

Included in accounts payable and accrued liabilities are government remittances payable of \$nil (2019 - \$nil) which includes amounts payable for payroll related taxes.

5. Deferred contributions:

	2020	2019
Balance, beginning of year Contributions received Amounts recognized into income	\$ 181,263 137,204 (168,920)	\$ 40,760 197,204 (56,701)
Balance, end of year	\$ 149,547	\$ 181,263

The use of the funds is restricted to the activities agreed upon by the Organization and donors providing the funding. Grants and other deferred contributions have been provided and will be used during 2020-2021 for the following activities:

- Spirit awards celebration
- COVID-19 Community Response Fund
- In Community-Neighbourhood Initiatives
- Targeted programs (Opioid, Financial Empowerment, Ending Isolation and Supporting Youth)

Notes to Financial Statements (continued)

Year ended March 31, 2020

6. Deferred capital contributions:

Deferred capital contributions related to capital assets represent the unamortized assets amount and unspent amounts of contributions received to purchase capital assets. The amortization of capital contributions is recorded as revenue in the statement of operations.

	2020	2019
Balance, beginning of year Amortization of deferred capital contributions	\$ 26,282 (26,282)	\$ 47,519 (21,237)
Balance, end of year	\$ _	\$ 26,282

7. Endowment funds:

United Way Waterloo Region Communities entered into an agreement that establishes a permanent endowment fund known as "The United Way Forever Fund" with the Kitchener Waterloo Community Foundation. United Way Waterloo Region Communities entered into an additional agreement that establishes a permanent endowment fund with the Cambridge & North Dumfries Community Foundation. Under the terms of the agreements, the capital cannot be withdrawn and only the related income can be paid to the Organization.

The estimated market value of the endowment funds and the income received during the year from the endowment funds, are as follows:

	2020	2019
Market value	\$ 2,843,478	\$ 2,907,852
Income received	101,000	100,900

Notes to Financial Statements (continued)

Year ended March 31, 2020

8. Commitments:

The Organization has an operating lease for its premises that expires on June 30, 2025. The lease includes monthly operating costs at an estimated rate of \$31,742 per month.

Estimated minimum annual lease payments for the term of the lease, and other contractual commitments is as follows:

2021	\$ 437,334
2022	441,000
2023	437,607
2024	409,293
2025	103,479
	\$ 1,828,713

9. Special purpose funds:

The funds listed below represent resources which are either internally restricted by the Board of Directors or externally restricted relative to instructions concerning the investment of capital and/or use of investment income as detailed in relevant documents.

	2020	2019
Funds held for specific purposes: Internally restricted: Stabilization/Emergency Fund Special Initiatives Fund	\$ 1,683,878 _	\$ 2,050,596 _
	\$ 1,683,878	\$ 2,050,596
The Tomorrow Fund: Externally restricted	\$ 765,087	\$ 784,716

Notes to Financial Statements (continued)

Year ended March 31, 2020

10. Financial instruments:

(a) Credit risk:

Financial instruments which are potentially exposed to credit risk include cash and cash equivalents. Management considers its exposure to credit risk attributable to cash and cash equivalents to be trivial as the Organization holds cash deposits at one major Canadian chartered bank.

(b) Interest rate risk:

The Organization is exposed to interest rate risk arising from fluctuations in interest rates depending on prevailing rates at renewal of investments. To manage interest rate exposure, the Organization invests in a variety of different interest bearing investments with different carrying characteristics.

(c) Liquidity risk:

Liquidity risk is the risk that the Organization will not be able to meet its financial obligations as they come due. The Organization has taken steps to ensure that it has sufficient working capital available to meet its obligations.

(d) Market risk:

Market risk is the risk that changes in market prices, such as equity prices and interest rates will affect United Way Waterloo Region Communities' income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return.

United Way Waterloo Region Communities' Investment Policy details parameters and goals under which investment decisions are made. The primary objective of the Investment Policy is capital preservation.

Notes to Financial Statements (continued)

Year ended March 31, 2020

11. Subsequent event:

In March 2020, the COVID-19 outbreak was declared a pandemic by the World Health Organization and has had a significant financial, market and social dislocating impact.

At the time of approval of these financial statements, the Organization has experienced the following indicators of financial implications and undertaken the following activities in relation to the COVID-19 pandemic.

- Experienced temporary declines in the fair value of investments and investment income
- Closure of the administrative building within which it operates since March 18, 2020 based on public health recommendations
- Mandatory working from home requirements for those able to do so
- Continuous re-evaluation of the team's work assignments
- Creation of the COVID-19 Community Response Fund, flowing funds to agencies' needs as they respond to the most vulnerable. The funding is intended to support frontline community service organizations providing services to support vulnerable Canadians including low-income seniors, women, children and youth, persons with disabilities, members of the LGBTQ2S+ community, refugees, Indigenous peoples, members of racialized communities, and more.
- Funding has been made available by the Government of Canada in two streams: funding for vulnerable seniors and the Emergency Community Support Fund. Funding is intended to support emergency services.

At this time these factors present uncertainty over future cash flows, may cause significant changes to the assets or liabilities and may have a significant impact on future operations. An estimate of the financial effect is not practicable at this time.

Schedule 1 - Fundraising Expenses

Year ended March 31, 2020, with comparative information for 2019

	2020	2019
Fundraising expenses:		
Direct mail and communication	\$ 28,019	\$ 86,049
Leadership recognition	111	430
Other expenses	40,956	14,373
Salaries, wages and benefits	704,567	711,570
Special events	34,214	611
United Way of Canada Affiliation Fees	25,667	27,081
Professional fees	3,616	5,559
Workplace campaign	67,249	67,209
	904,399	912,882
Allocation of administrative expenses (Schedule 3)	574,917	620,977
Total fundraising expenses	\$ 1,479,316	\$ 1,533,859

Schedule 2 - Community Investment and Program Expenses

Year ended March 31, 2020, with comparative information for 2019

	2020	2019
Community Investment and Program:		
Community allocations	\$ 3,535,516	\$ 3,440,099
Donor designations	209,443	170,499
Project grants	177,225	161,577
Community initiatives	91,865	2,378
Program expenses:		
Salaries, wages and benefits	232,044	228,101
Research	8,000	25,327
Other expenses	13,356	4,591
United Way of Canada Affiliation Fees	25,667	27,081
	4,293,116	4,059,653
Allocation of administrative expenses (Schedule 3)	574,917	620,977
Total community investment and program expenses	\$ 4,868,033	\$ 4,680,630

Schedule 3 - Administrative Expenses

Year ended March 31, 2020, with comparative information for 2019

	2020	2019
Administrative expenses:		
Administrative and office	\$ 34,990	\$ 42,171
Communication and technology	109,890	121,958
Facilities and equipment	297,084	313,781
Marketing and communications	1,108	1,439
Professional fees	44,045	26,708
Salaries, wages and benefits	619,475	697,771
Travel, automobile and community relations	29,800	21,943
Nevada tickets	13,442	16,183
Total administrative expenses	\$ 1,149,834	\$ 1,241,954
Allocation of fundraising expenses (Schedule 1)	\$ (574,917)	\$ (620,977)
Allocation to community investment and program expenses (Schedule 2)	(574,917)	(620,977)
	\$ –	\$ -